

2021 ACCESS APPLICATIONS ARE OPEN

[CLICK HERE TO APPLY](#)

If you applied for Access facilities for Truck 2020 and rolled your tickets over to 2021 you do not need to apply for 2021.

Access is extremely important to us at Truck Festival and we believe all events should be accessible for all to enjoy. In 2017 we made it one of our key goals to deliver a show of high enough standard to be certified by Attitude is Everything and we were awarded their Bronze certificate.

In 2018 we followed up the previous year's success by being awarded their Silver certificate.

As a festival, we know that to truly champion accessibility and be one of the industry standard bearers, we need to strive to improve year on year and continue to meet all needs and requirements of all our customers. This is something we are fully committed to doing and we aim to improve for the third successive year by achieving Gold in 2021.

Accessible Facilities at Truck 2021

- Designated Access Team to assist customers pre event and on site.
- Access Car Park and Access Campsite within close proximity of the Main Arena.
- Accessible Viewing Platform at the Main Stage and Market Stage
- Accessible and Standard Toilet Facilities
- A Mobiloo Changing Places Facility located in the Access Campsite, the Mobiloo is a sterile unit which has extra equipment such as an accessible shower, height adjustable changing bench and a tracking hoist as well as extra space for Access Customers to use safely and comfortably.
- Charging Points for Electric Scooters and Wheelchairs in the Access Campsite & viewing platforms..
- Medical Fridge to store medication during your stay.
- Assistance Dogs are welcome on site with advance notice, please email access@truckfestival.com
- PA Ticket Scheme.

Please be aware strobe lighting will be used in many artist' sets. There will not be a warning immediately before a period of strobe lighting.

Can't see the facilities you need?

If you require any other facilities please use the application form to state these and we will be in touch.

HOW TO BOOK ACCESSIBLE FACILITIES:

1. Purchase your tickets for Truck via our Booking Platform:
www.truckfestival.com/tickets If you are applying for our PA Ticket Scheme please DO NOT purchase a ticket for the person acting as your PA as this is allocated once your application is approved by the Access Team.
2. Complete the Access Application form [HERE](#). Please include your valid ticket reference number and submit your supporting documents in this form.
3. Once submitted, we will endeavour to respond within 1 month to confirm the status of your request.
4. If your request has been accepted, you will receive a confirmation email from the Access Team. Closer to the festival we will send you an Access Information Pack which will have all the information you require about our accessible facilities.

APPLICATIONS CLOSE ON FRIDAY 18TH JUNE 2021.

Submitting supporting documents:

As part of your request for accessible facilities, we require a scan or digital photo of one of the following pieces of evidence:

- Both sides of your Blue Badge.
- Confirmation letter showing receipt of the mobility component of PIP or DLA dated within the last 12 months.
- Document of registration as severely sight impaired (blind).
- Recognised Assistance Dog ID card
- Valid Access Card
- A letter from a Doctor or Medical Professional outlining your requirement for accessible facilities dated within the past 12 months.

Please feel free to block-out any personal or confidential information on your supporting evidence.

[APPLY NOW](#)

Accessible car parking space

In order to reserve an accessible car parking space on site, please submit a copy of your valid blue badge.

Dietary requirements

Truck kindly asks that you don't bring your own food and drink into the Main Arena, however, if you have any specific dietary requirements due to health conditions please complete an Access Application to be pre-approved by the Access Team. This will avoid confiscation of food and drink in advance of your arrival.

Medication

If you require prescriptive medication with you during your time on site, please complete an Access Application to be pre-approved by the Access Team. This will ensure that security are aware that you will be bringing this on site. Please ensure all medication is kept in a clear polythene bag as it may need to be inspected upon arrival.

Additional information:

We operate on a case by case basis as we appreciate that everyone has different access requirements and we want everyone to have a great time at Truck.

If you have any specific access requirements or wish to submit supporting evidence that is not listed above please complete an Access Application [HERE](#) and a member of the Access Team will be in touch.

Working with Attitude Is Everything

Having set up as a pilot project in 2000, Attitude is Everything improves Deaf and disabled people's access to live music by working in partnership with audiences, artists and the music industry. They are now a fully independent charity and encourage events' producers to go beyond the legal obligations, providing a fair and equal service to their Deaf and disabled customers. Our access team have worked tirelessly to ensure we have the best access possible to all customers and meet the Attitude is Everything criteria.

If you have any questions relating to Access at Truck festival please email access@truckfestival.com or call 0161 768 6460 please note this line is only open 9am-5pm Mon – Fri