## **TRUCK FESTIVAL** 26-28 JULY 2024 - HILL FARM, OXFORDSHIRE



In this easy read document, difficult words are in **bold.** We explain what these words mean in the sentence after they have been used.



Some words are <u>blue and underlined</u>. These are links that, when clicked will take you to another website which has more information.

## Introduction



We want Truck Festival to be accessible to everyone! We work with <u>Attitude is Everything</u> to continue to meet the needs and requirements of all our customers.



Truck Festival takes place on a farm in Steventon, Oxfordshire



Large areas of the festival site are **flat**. The majority of the terrain is grass. We lay **trackmat** in high footfall areas to make routes accessible for wheelchairs.



The festival can be busy and have loud music. There may be **strobe lighting** used during performances. Our screens will display a message before these performances take place. You can take a look at this year's <u>line up</u> <u>here</u>



There are lots of stages and areas to visit. Including **Comedy in the Rockin Chair** and the Famous **'Feel Good Food Hall'** 

Access Facilities at Truck Festival



Truck Festival employs a dedicated **Access Team** who are available to assist you and provide information across the weekend.

The Access Reception is located in the Access Campsite. There is a Medical Fridge situated in the Access Reception.



Personal Assistant Tickets are available to Access Customers. You must apply for a PA Ticket via the <u>online form.</u>



We have a dedicated **Access Campsite** for customers to use. You can watch a video here of a customer's experience of the <u>Access</u> <u>Campsite</u>



There is a **High Dependency toilet** situated in the Access Campsite. If you require use of a sling, please bring it with you.



There are Accessible Toilets and Showers available in the Access Campsite.

There are Accessible Toilets available at every toilet block in the Main Arena.



Blue badge holders only There are **Disabled Parking Bays** in the Red Car Park and Purple Car Park.

There is also **Access Parking** available in the **Access Campsite**.



Every Bar at Truck Festival has a **lowered bar counter**, or a means to serve customers easily.



Hearing Loops are available at the Access Reception, Main Bar and Main Box Office.



There are **two viewing platforms**, one at the **Main Stage** and one at the **Market Stage**.

There will be Accessible Toilets and Wheelchair charging points on the platforms.



There are **viewing areas** at all other stages.

## **ACCESS RECEPTION AND CAMPSITE**



The Access Reception location is located in the Access Campsite, you can ask all access questions here.

The Reception and Campsite has the following facilities:

- Medical fridge
- Medical bin
- Mobiloo Changing Place unit
- Accessible Sink(s) and Water Points
- Accessible toilets
- Accessible showers
- Charging facilities for wheelchairs and medical equipment
- Kettle
- Stewards on hand 24/7 for assistance if necessary

## **Other Accessibility Questions?**

If you have any other questions please contact <u>access@truckfestival.com</u> or visit Truck Festival <u>Access Information</u>